

**From:** [KY Public Service Commission Public Comments](#)  
**To:** [PSC Public Comment](#)  
**Subject:** Public Comments for Case: 2023-00276 - Kenergy Corp.  
**Date:** Monday, September 18, 2023 8:38:40 AM

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Public Comments for Case 2023-00276 submitted on Monday, September 18, 2023 at 8:38 AM

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Name: Jonathan Cecil  
Address: 4412 Lee Rudy Road  
City: Owensboro  
State: Ky  
Zip Code: 42301

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: I would like see this proposal re-evaluated. The rate increase for the customer charge is not warranted. Actually a customer charge period should be reduced if not eliminated. When was it deemed that customers pay the supplier to be their customer. We have no other options for utility distributors or any other options to select a competitor, which in return would drive costs down. Does Home Depot charge you a fee to buy a product from them on top of their merchandise price they are selling you? This cost should be eliminated completely as well as a meter charges, this should be the utility's responsibility to cover. I do not care how much electricity I use or any other utility, the company I'm buying this from is the one needing this info not me. There is no incentives given by Kenergy to go green or reduce electricity used( ie. smart thermostat purchases, upgraded more efficient appliances etc) even after reaching out to them and referencing ecobee and other brand names that offer rebates. However rate increases still coming from a member owned company. I would like to see this declined and place some responsibility on the utility companies of driving costs down inside their business. Meter readings are done electronically now and probably ran from an automatic generated program this should have lowered the cost of meter readings not increased. I'm not wanting wages cut for employees but rather businesses be held accountable for increasing costs which in their organizations and not just passed on to customers. Changes have to be made to continually improve and lean initiatives need to be looked at to help drive costs down not up. This applies to all utility companies, especially when the consumer has no other options to pick from. Thanks for your consideration.

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